

Preparing for ArtelWare™ Software

The installation of ArtelWare™ (the software that runs the Artel MVS® and PCS®) will require that we have access and assistance from your IT Support Team. The Software Support team will work closely with your IT Team to adhere to your organization's security measures, minimize unexpected issues, and ensure the remote software installation goes smoothly, and is successful.

IMPORTANT NOTE: If an on-site service has been purchased, the ArtelWare remote installation must be completed prior to its scheduling.

ArtelWare can be installed and used in one of the two configurations defined below:

Stand-alone:

The ArtelWare database is installed locally on the computer that the Artel instrument is connected to and does not have network connectivity.

Pros:

- Most simple to set up. Does not require networking.

Cons:

- Single point of failure - higher risk of data loss associated with a hard drive failure, theft, etc.
- Database is not accessible outside of the designated computer.
- Additional taxation of computer resources as a single computer runs the database hosting and application components together.



Client-Server:

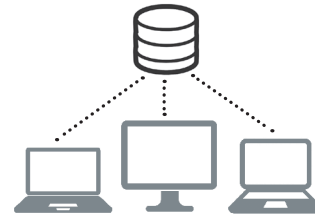
ArtelWare database is installed on your organization's network (server). Instrument-connected computer (client) does not host any data.

Pros:

- Superior disaster recovery.
- IT managed database.
- Reviewers can approve/reject results from multiple computers with a shared database, even if outside of the laboratory.
- Separation of computing resources for a dedicated purpose allows database and application to run more efficiently.
- Fits into existing SQL Server infrastructure.

Cons:

- Requires a greater effort and resources to initially configure.
- Internal network factors may impact performance.



All support for installing and configuring the ArtelWare application will be conducted remotely, regardless of the chosen configuration. The Software Support team will need the appropriate contacts to review this document and decide which option is preferred, as soon as possible after the purchase.

Please contact the Artel software team at support@artel.co or 1-888-406-3463 option 3, if you have any questions.