

Thank you for having chosen Artel as your partner in ensuring the quality, efficiency and compliance of your liquid handling processes. We appreciate the opportunity to have been supporting your lab with the use of your Pipette Calibration System and software.

### **Product Notification**

Artel Pipette Tracker™ software (APT) used with the PCS Instrument has entered its final phase of the product life cycle and Artel support is ending December 31, 2020.

### **Alternative Solutions**

The Artel Service team would appreciate the opportunity to help you migrate from APT to the new PCS Software. We can provide you with a migration tool and IT documentation and can walk you through the process to ensure a smooth transition. If you wish to consider upgrading to the new PCS at the same time, we would be glad to discuss that option with you.

We hope that Artel can continue to meet your needs moving forward. Thank you for your business, and for your understanding and cooperation.

If you have any questions on how to proceed, or would like to further discuss these options, please contact Katrine Kelly at 888-406-3463 extension 323 or by email at [kkelly@artel.co](mailto:kkelly@artel.co).