



Be confident in your liquid handlers, focus on your science.

Artel Liquid Handling Services Overview

Managing the careful balance between productivity and quality in the lab can be tough, but with the Artel Liquid Handling Services, it doesn't have to be. Keep your focus on what matters to you—whether it's personalized genomics, drug discovery, assay development, food safety, forensic testing, or any of the many other areas where liquid handlers are used—and let the experts on the Artel Liquid Handling Service team take care of your automated liquid handling quality needs.



Meet regulatory requirements

— leave your liquid handler calibration to the only service provider that is accredited to ISO 17025.



Leverage Artel experience

— Artel scientists have years of combined experience performing regulatory-compliant calibrations on all makes and models of liquid handlers.



Save money on expensive service contracts

— knowing that your liquid handler is performing well can give you the confidence to delay purchasing expensive service contracts.



Bring your liquid handlers back online faster

— have an Artel scientist perform volume verifications for new and newly-serviced instruments and minimize instrument downtime.



Get more use out of your current liquid handlers

— understanding how your instrument is truly performing can give you the confidence in your results, which allows you to maximize throughput.



Stay focused on your work

— remove the distractions of maintaining liquid handling quality—method optimization, volume verifications, etc.—and stay focused on the work that matters most.

Accredited Service:

Designed for those that hold quality to the highest standard. An ISO 17025 qualified scientist will come to your lab to collect as-found, in-process, and as-left calibration data. Your scientists make the adjustments on the liquid handler and we collect the measurement data which are traceable to International System of Units. The calibration service complies with ISO IWA 15 and utilizes NIST-traceable (National Institute of Standards and Technology) instruments.

Deliverables:

- ISO 17025 compliant Calibration Certificate
- Calibration Label

Verification Service:

Designed to contribute guidance, knowledge and expertise to your lab. An experienced scientist brings test equipment and supplies to troubleshoot, test, and verify your liquid handlers. Whether it be a weekly, quarterly, or yearly service to ensure performance of your liquid handlers or a one-time troubleshooting effort, we can help.

Deliverables:

- Traceable Verification Reports
- Test Summary Sheet

Artel Liquid Handling Service— How the Service Works

Step 1: Schedule your custom service

Contact an Artel specialist to discuss and assess your needs and develop a plan for the service visit. The service team has extensive experience verifying the performance of automated liquid handlers. Call 888-406-3463 to schedule.

Step 2: An Artel scientist visits your lab

An Artel scientist will come fully equipped with all the necessary NIST traceable instrumentation to calibrate or verify your automated liquid handlers.

Step 3: Receive your certificates

Upon successful calibration, you will receive calibration or verification certificates for your liquid handlers.

“The Artel Liquid Handling Service allows us to satisfy regulatory requirements for our liquid handlers and gives confidence to our data. The documentation is excellent. The Artel team is very flexible with scheduling and willing to work with you on timing.”



artel.co/ALHS